

**Subject:** Automatic reply: My Pension Benefits  
**From:** Aon Retirement Plan <ARP@aon.com>  
**Date:** 30/09/2019, 15:02  
**To:** Tim Robertson <tim@acmeservices.eu>

Thank you for contacting us about the Aon Retirement Plan.

Your email has been forwarded to the administration team who will respond to your query. Should we require any further information from you we will contact you directly.

Our aim is to respond to all requests within the next 10 to 15 working days, by letter or email. Where calculations require information from a third party and/or another Plan advisor, your enquiry may take longer. We will try to inform you if this is the case.

If your enquiry is urgent or you need to speak to one of our team, please contact us by phone on 0345 601 0876 (or +44 345 601 0876 from overseas). Our helpline is open from 9.00am to 5.00pm Monday to Friday (excluding UK bank holidays).

Regards  
The Aon Retirement Plan Administration Team

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